



GOVERNMENT OF PUERTO RICO

Department of Health Medicaid Program

February 23, 2023

Managed Care Organizations (MCOs)
Medicare Advantage Organizations (MAOs)
Pharmacy Benefit Managers (PBMs)
Puerto Rico Government Health Plan – Vital

Re: Important information for Health Plans and Providers about the Puerto Rico Medicaid Program

The purpose of this communication is to emphasize, to the insurers and providers of the Puerto Rico Government Health Plan - Vital and those insurers and providers that receive Medicaid funds under Medicaid Platino for comprehensive services (wraparound services), the importance and responsibility of submitting all claims and encounters to the Medicaid Management Information System (MMIS), regardless of whether they are paid on a fee-for-service basis or under a sub-capitation fee.

The Puerto Rico Medicaid Program (PRMP) and the Puerto Rico Health Insurance Administration (ASES) submit all this information to the Centers for Medicare and Medicaid Services (CMS) for quality measurements and comparisons as part of compliance with CMS requirements for the Transformed Medicaid Statistical Information System (T-MSIS) and the Payment Error Rate Measurement (PERM) on expenses and payments. Additionally, the territory uses the data for internal reports, financial predictions, actuarial calculations (rates calculation), or to address any information requested by the various programs of the Department of Health.

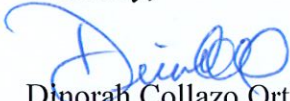
Having all the claims and encounters information impacts the annual and quarterly calculations of the actuary (rates calculation) and requests for funds necessary for the program. For this reason, compliance with this responsibility is of the utmost importance.²

PRMP appreciates your support and commitment to sharing this communication with your Provider Network.

If you have any doubts or questions, contact the Puerto Rico Medicaid Program at the PRMP Contact Center at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday, or email to prmp-pep@salud.pr.gov.

² For reference, see section 16.4.1 from the 2023 Vital-MCOs contracts.

Cordially,



Dinorah Collazo Ortiz, Esq.
Executive Director
Puerto Rico Medicaid Program

c: Carlos Mellado, MD, Secretary of Health
Edna Marin Ramos, MS, Executive Director of the Administración de Seguros de Salud de
Puerto Rico (ASES)